

TERMS & CONDITIONS

1. Scope of application

The following General Terms & Conditions apply for all orders placed through our online shop by consumers and entrepreneurs.

A consumer is any natural person who enters into a legal transaction for purposes that are predominantly outside that person's trade, business or profession. An entrepreneur is a natural or legal person or a partnership with legal personality who or which, when entering into a legal transaction, acts in exercise of that person's or that partnership's trade, business or profession.

With regard to entrepreneurs: If an entrepreneur uses conflicting or supplemental general terms & conditions, these shall hereby not apply; they shall become part of the contract only if we have explicitly agreed to them.

2. Parties to the contract, conclusion of contract

The contract is concluded with Virginia Elena Patrone.

By placing the products in the online shop we are making a binding offer to conclude a contract for the purchase of these articles. You can first place our products in the shopping cart with no commitment to buy and correct your entered data using the correction tools provided for this and explained in the ordering process at any time before submitting your binding order. The contract is concluded when you accept the offer for the goods in the shopping cart by clicking the button to place the order. You will receive an additional e-mail confirmation immediately after placing the order.

3. Contract language, contract text storage

The language available for the conclusion of the contract is English.

We will store the contract text and send you the order details and our General Terms & Conditions in text form. For security reasons, the contract text will no longer be accessible via the Internet.

4. Terms of delivery

Shipping costs will also be added to the specified product prices. Further information about the amount of the shipping costs will be provided to you in the offers.

Shipment is the only method of delivery that we use. Unfortunately it is not possible for you to pick up the goods yourself.

5. Payment

In principle, you can use the following payment methods in our shop:

Credit card

You will provide your credit card information when placing your order. Once you have been identified as the legal cardholder, the payment transaction will be automatically processed and your card will be charged.

PayPal

During the ordering process you will be forwarded to the website of the online service provider PayPal. In order to be able to pay the invoice amount through PayPal you must either have a PayPal account or create a new one, prove your identity with your login details and confirm the payment order to us. After the order is placed in the shop we will request the initiation of the payment transaction from PayPal. The payment transaction will be automatically executed by PayPal immediately thereafter. Further information will be provided to you in the order process.

6. No Warranty

This website and its content are provided “as is” with no warranty, whatsoever. Virginia Elena Patrone, expressly disclaims to the fullest extent permitted by law all express, implied and statutory warranties regarding the timeliness, correctness, completeness, merchantability, fitness for a particular purpose and/or quality of the provided material and information. Virginia Elena Patrone, expressly disclaims any warranties for information or advice provided by third parties or on third parties’ websites. The content of this website is not to be deemed as a warranty, whatsoever.

7. Limitation of Liability

You are using this website on your own risk. Under no circumstances shall Virginia Elena Patrone, its representatives, employees, servants, image provider or contractual partner be liable to any user for any direct, incidental, consequential indirect or punitive damage, arising, without limitation, out of access or use, inability to access and/or use of defective or incomplete material or information, whatsoever. You have to bear all damages, direct, indirect or consequential costs occurred through the use of the website, and not Virginia Elena Patrone.

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8. Dispute resolution

The European Commission provides an Online Dispute Resolution (ODR) platform that you will find [here](#). We are neither obligated nor willing to participate in dispute resolution proceedings before a consumer arbitration service.

9. Final provisions

If you are an entrepreneur then German law shall apply to the exclusion of the UN Convention on Contracts of the International Sale of Goods (CISG).

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